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## Tower Maintenance

It's time again for seasonal maintenance at the several OCS tower sites. Every fall this includes topping off the propane tanks for our backup generators. This ensures that we still have power if the main solar panels don't get enough sunlight during shorter winter days and storm periods.



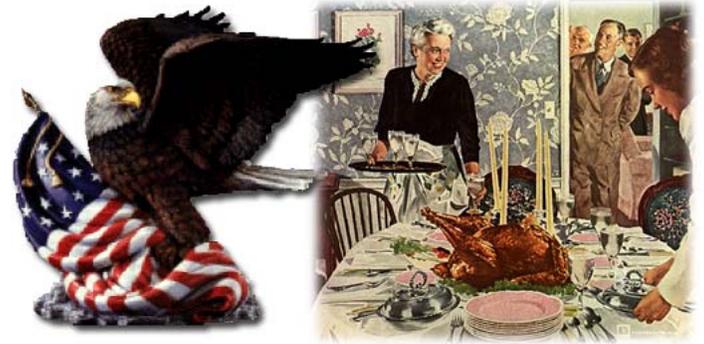
At the same time the generators get a routine oil change and general service. During the year we also "exercise" the generators with regular test runs, to make sure they'll start automatically and operate properly when needed.

The large solar system storage batteries get checked for any signs of corrosion, and we monitor their charge levels constantly from the network center in our office. The batteries get replaced when they can no longer hold an adequate charge.

All of the cabinets containing our electronic equipment get checked for watertight seals and general condition, and cables up to the antennas get re-taped to protect against moisture.

In the spring we do much the same thing, but with more emphasis on fire prevention. We cut and spray the wild grasses that grow near the tower sites to create buffer zones and fire breaks, while also re-checking all of the radio, solar and other equipment.

Several years ago, power outages (especially in winter) were one of our major concerns. But we've worked steadily to reduce and minimize areas of possible failure, resulting in the high level of reliable service that OCS provides.



*Remembering Veterans Day and Thanksgiving  
from all of us at OCS*

### Work from home!

OCS can connect your home to your office or tie multiple offices together at high speed and with full VPN security, anywhere in the Valley or beyond...



The OCS home page has received more than 14 million hits – contact us for local advertising information!

OCS service plans are described at [www.porterville.com](http://www.porterville.com)

Internet Plans and Pricing

Call about eCommerce!

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SUPPORT OUR MILITARY  
= SUPPORT THEIR MISSION

### THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive up to a month of free service! Our subscribers have earned \$61,252 so far – click Referrals on our home page for details! Your friends may simply click *Subscribe* to sign up online.



Need qualified computer or network maintenance? Give us a call!

**EMAIL CHANGE IS COMPLETE**

*All wireless customers have now been transitioned*

**NEARLY 440 MILLION VIRUSES, SPAM, AND PHISHING ATTEMPTS  
HAVE BEEN STOPPED BY THE OCS CENTRAL SYSTEM  
CALL US ABOUT OCS OFFICE SCAN!**

OFFICE HOURS WEEKDAYS 8-5 • SATURDAYS 9-5 • CLOSED SUNDAY  
767 NORTH PORTER ROAD • PORTERVILLE CA 93257 • 559-781-4123

## Firefox News

[Oct 27, 2010] Mozilla is advising users of Firefox to update to version 3.6.12, which includes a patch for a **security bug** marked as "critical." Available for Windows, Mac and Linux, this version fixes a *heap buffer overflow* that could allow for remote code execution. Mozilla notes that the bug affects the current version 3.6 branch of Firefox, the legacy version 3.5 branch, and could potentially affect Thunderbird users who load Web pages in the RSS reader.



[Oct 28, 2010] Mozilla has pushed back the planned Firefox4 release until 2011. According to one blogger, "Firefox will get back its lead as an alternative to Chrome7 if it can deliver Chrome-like page rendering speeds and offer HTML5 compatibility as good as Chrome's. I think these two goals are why we won't see Firefox4 until late January 2011." Firefox4's planned features are described at [www.mozilla.com/firefox/beta](http://www.mozilla.com/firefox/beta).



### Stuck in a contract?

Bring in your binding paperwork and we may be able to waive up to \$100 from your OCS startup costs to help offset early termination penalties with another provider.

## WIRELESS SERVICE AREAS

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Badger Hill
- Visalia East
- Yokohl Valley
- Camp Nelson
- Success Valley
- Richgrove
- Delano East

## Internet Explorer 9

In the continuing tug of war between apps and the Web, Microsoft has offered some of each with its **beta release** of Internet Explorer 9, the latest iteration of the world's most popular Web browser. IE9 is designed to make websites look richer, respond faster and behave more like the apps installed on your PC so you forget that you're browsing the Web (*from the WallStreetJournal.com*).

**Tired of Satellite?** You're not alone. In some remote areas where OCS cannot deliver service, satellite may be the only option ... however it is typically much slower than their advertising would suggest, and daily bandwidth restrictions can be draconian. We can waive our normal equipment deposit for customers switching to OCS from another service – tell your friends and receive a referral credit for up to a month's free service.

**Tired of Clearwire?** Approximately 25% of all new OCS accounts in 2010 (so far) have been customers switching from Clearwire.



### Fan Mail

*"I wanted to thank you for getting my Internet set up at Camp Nelson, I deeply appreciate your efforts. Things are working great and I can now work from up here remotely several days a week, which is a huge help. Your company has really improved life for our mountain communities and for me in particular." -AH, 10/12/2010*

## OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds			B-M-W <sup>1</sup>	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webpace (see notes)								
<b>DIALUP</b>	26K	40K	53K	1-5-5	25.00	-	-	24.95
<b>Accelerator</b>	Typically 2-5X faster			-	-	-	-	+5.00
<b>WIRELESS   STANDARD 2.4 GHz</b>								
<b>24 Basic</b>	125K	500K	750K	10-5-5	25.00	100.00	100.00	49.95 <sup>2,3</sup>
<b>24 Premium</b>	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	79.95 <sup>2,3</sup>
<b>24 Business</b>	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95 <sup>2,3</sup>
<b>WIRELESS   SPECIAL CASES 900 MHz (where available)</b>								
<b>900 Basic</b>	125K	375K	750K	5-5-5	25.00	100.00	100.00	59.95 <sup>4,5</sup>
<b>WIRELESS   MISSION CRITICAL 5.8 GHz (where available)</b>								
<b>58 Premium</b>	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	99.95
<b>58 Business</b>	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95
<b>58 Professional</b>	500K	2M	3M	25-25-25	25.00	100.00	100.00	159.95
<b>58 Corporate</b>	750K	3M	4M	30-30-30	25.00	100.00	100.00	199.95
<b>58 Enterprise</b>	1M	4M	5M	40-40-40	25.00	100.00	100.00	249.95

All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webpace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. For footnotes 2,3,4,5 surcharges may apply. Please check with our office for additional details.

### I Didn't Know That!

- OCS provides "A-to-Z" technology services
- Complete computer service and repair shop
- Variety of Internet access plans and packages
- Professional website development and hosting
- Programming and custom development
- eCommerce solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services

To set Account Preferences or make Payments Online, click **UserAdmin** on our website

On the road? Call our toll-free support at 888-OACYS.COM