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NEWSLETTER APRIL 2009
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E-Book Readers

During our recent travels I packed a BlackBerry Bold, very useful for its email, texting, and GPS navigation features while on the road. My conversion from cell phone to smart phone was described in last month's newsletter.

Also in my travel bag was a new "e-book reader," a Sony PRS-700 which is very similar in concept to the also-popular Amazon Kindle. I must say that, as a lifelong avid reader, I've become quite hooked in a very short time.

While books, magazines, and newspapers are all available online and in digital formats, it's not always easy or practical to use a laptop computer where you'd like to just enjoy a comfortable read.

And, the sheer size of some books can be daunting. I've lately been reading three new books about Lincoln, which if bound together could firmly anchor a medium-sized boat. Books of that size are hefty to lug around, and they can be awkward for bedtime reading.

But an e-book reader is about the size of a very thin pocketbook. There's only a single display screen, so the need to shift and reposition as you turn the pages of a normal book is eliminated.

Depending on storage memory, dozens or even hundreds of e-books can be downloaded and stored on a single reader. A complete novel series or entire library can be contained in one small device that's easier to carry around than a daily planner.

E-books can also sell for a fraction of the hard-cover edition, with no shipping charges. Even in an age of fast courier delivery, it's hard to beat a few minutes to download and start reading a new book.

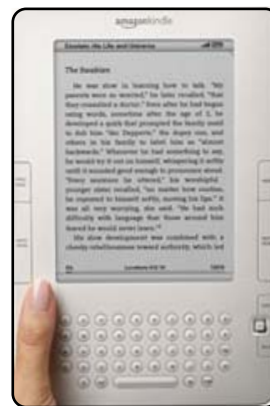
The Sony is somewhat smaller than the Kindle, and it includes subtle internal lighting for use either in daylight or without the need for a reading lamp. Text can be adjusted to several sizes, so reading glasses are not really needed. If you snooze off it will shut down automatically, and it keeps your place without a bookmark.

Downsides are that you can't embellish the shelves of your library with e-books, or share them readily with friends and family. The cost for both the Sony and the Kindle is a few hundred dollars, which needs to be weighed against the convenience and the number of books you read. Your mileage may vary, but I'm convinced!

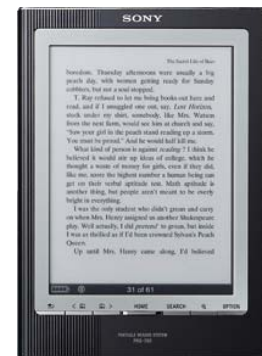
For a variety of comparisons just Google "Kindle or Sony reader," or visit their respective websites.

BlackBerry Followup

I can add one point of surprise to our review last month. While driving across half the country, I discovered that – even though all cell phones transmit their location so they can be found while you're traveling – BlackBerries do not adjust automatically for time changes! You actually have to change zones manually – *how archaic!*



KINDLE



SONY

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If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive up to a month of free service! **Our subscribers have earned \$56,362 so far** – click *Referrals* on our home page for details! Your friends may simply click *Subscribe* to sign up online.



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EMAIL CHANGE ALERT - SEE PAGE TWO!

OFFICE HOURS • MON-FRI 8AM-8PM • SAT 9AM-5PM • CLOSED SUN
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311,579,290 VIRUSES, SPAM, AND PHISHING ATTEMPTS HAVE BEEN STOPPED BY THE OCS CENTRAL SYSTEM THAT'S 16,988,726 IN JUST THE LAST MONTH!

Port 587: Email Security Change Reminder

Switchover to Begin in April

OCS has reconfigured our mail servers to accept outgoing email on Port 587, which along with SMTP Authentication will help put a stop to email hijacking. Our subscribers will need to make this same change in their own email programs, and after that transition is completed we'll set our servers to stop accepting outgoing email on Port 25, the traditional SMTP default.

We will end the transition period in March 2009, and will then assist any callers who still need help making the change. *Those who have not made the change will be unable to send email until they do so.*

Our logs indicate that only about half of our subscribers have made this change so far, so many will be impacted when we close Port 25 beginning in April. To avoid an overflow of calls to customer service, we will start making the change for limited groups of subscribers at a time.

To make this change on your own, point to "Subscribers" on our website's main menu bar and click "Email Port Change" for instructions on how to change the SMTP server port number in several popular email programs. (Please note that SMTP Authentication must also be enabled when you make this change.) Or as always, feel free to contact our office for assistance!

Stuck in a contract?

Show us your binding paperwork and we may be able to waive up to \$100 from your OCS startup costs...



Help us celebrate – OCS turned 27 in February 2009! The company was started in a home office in 1982. We've had our 25-year logo printed on a selection of glassware as gifts for our customers, please stop by the office and choose yours! We have mugs in three colors, tall mixing (pint) glasses, and etched wine glasses. Get them while they last, limit two per customer please!

Make Your Billing More Efficient

If you've switched to online banking but are still being mailed an OCS paper invoice, please consider switching to e-invoicing and avoid wasting the paper! Then if you still want a printed invoice for your files you can simply print your OCS e-invoice. Please contact our office if you'd like to make this change!

Remote Support with GoToAssist

We have a great new solution for remote support. Over the phone we give you a unique connection code, which grants us temporary permission to access your system remotely – you can then watch and talk on the phone while we help sort out your problem, just as if we were sitting beside you at your desk. Remote access permission terminates automatically when the session ends to eliminate any security concerns.

As one customer put it, "Your technician used remote support to log into my computer and help resolve an email problem in a matter of seconds, rather than asking a billion questions and having me click here and there. It was great!"

WIRELESS SERVICE AREAS

- Porterville
- Strathmore
- Yokohl Valley
- Springville
- Terra Bella
- Camp Nelson
- Pleasant Valley
- Lindsay
- Success Valley
- River Island
- Exeter
- Richgrove
- Globe Drive
- Badger Hill
- Visalia
- East Delano



Fan Mail

"It's great that OCS is local ... I am so happy with the service I get from you!" -CLB

I Didn't Know That!

OCS provides "A-to-Z" computer technology services:

- Complete computer service and repair shop
- Broad variety of Internet access plans and packages
- Professional website design, development, and hosting
- Professional programming and custom application development
- eCommerce and business groupware solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services
- iSuite of online utility applications

OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds			B-M-W ¹	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webpace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
WIRELESS STANDARD 2.4 GHz								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	100.00	49.95 ^{2,3}
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	79.95 ^{2,3}
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95 ^{2,3}
WIRELESS SPECIAL CASES 900 MHz (where available)								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	100.00	59.95 ^{4,5}
WIRELESS MISSION CRITICAL 5.8 GHz (where available)								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	100.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	100.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	100.00	249.95

All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webpace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. For footnotes 2,3,4,5 surcharges may apply. Please check with our office for additional details.

To set Account Preferences or make Payments Online, click **UserAdmin** on our website

On the road? Call our toll-free support at 888-OACYS.COM