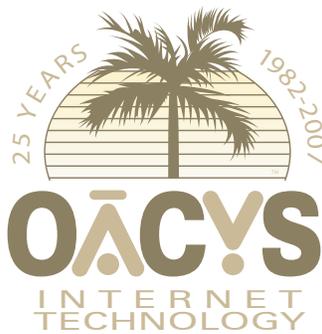


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NETWORKING THE
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N E W S L E T T E R O C T O B E R 2 0 0 8
VISIT OUR WEBSITE FOR CURRENT NEWSLETTERS, NEWSLETTER ARCHIVES, OR TO SIGN UP FOR NEWSLETTERS VIA EMAIL

NEWSLETTER THEMES REDUX

Regular readers of our monthly newsletter will notice that certain themes are repeating or reappearing more regularly than others. There are two reasons for this – first, the issues of computer security and bandwidth usage remain at the top of the priority list in terms of importance to our subscribers. And second, we always have new subscribers and we know that not every issue gets read by all, so important subjects are worth repeating. If you're a regular reader please bear with us, and review the articles for new updates!

And Now, "Scareware"

A new generation of rogue security software has grabbed recent headlines. This form of threat typically involves some sort of scare tactic that motivates unsuspecting users to either click on a link in email, or to download supposedly useful and necessary software.

These threats sometimes scare users into purchasing unneeded software to avoid infection. The irony, of course, is that the so-called security software that the user downloads actually becomes the source of the malware.

Spammers also try to entice recipients to open an attachment, threatening victims with interrupted Internet service or even legal action if they don't comply immediately.

The best defense is always caution. Just as you wouldn't bother to respond to junk mail at home, apply the same prudence to email. If you think it looks suspicious, contact the alleged sender directly before you click ...

and remember that OCS *never* sends account information update requests via email! If in doubt, always call before you click!

OCS OfficeScan

Email is not the only way your computer is susceptible to security probes. CDs and DVDs can be infected, and increasingly it is possible for attacks to be launched through your browser via malicious web scripting.

The solution is security software *on your computer*. Products are available from Norton (Symantec), McAfee, Trend Micro, and others. Those are effective as

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So What is Bandwidth?

Some techno-terms have become so commonplace that we simply take them for granted. Bandwidth is probably one of those, which prompted a customer to ask recently, "what is it?"

Most commonly, bandwidth means how much data you transfer to and from the Internet. You can think of it like an electric meter, which turns slowly when you're not using much power and faster when you're using more ... the total is read each month and you're billed for what you used.

Similarly, our network equipment measures how much "Internet" you're using. We purchase bandwidth in bulk and then provide it to our customers. But just like electricity and water we don't have an unlimited supply, so we allow each customer to use up to a defined maximum limit each month (according to plan type) to make sure there's enough to go around for everyone.



Continued on Page Two

The OCS home page has reached nearly 12 million hits – *that's a great audience for local advertisers!*

Work from home!

OCS can connect your home to your office or tie multiple offices together at high speed and with full "VPN" security, anywhere in the Valley or beyond...



OCS service plans are described at www.porterville.com

Internet Plans and Pricing

Call about eCommerce!

Need qualified computer or network maintenance? Give us a call!

AMERICA SUPPORTS YOU

Our Military Men & Women

AMERICASUPPORTSYOU.MIL
SUPPORT OUR MILITARY
= SUPPORT THEIR MISSION

THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive a month of free service! **Our subscribers have earned \$54,815 so far!** Click *Referrals* on our home page for details. Your friends may simply click *Subscribe* to sign up online, now from anywhere in the country!



WIRELESS SERVICE AREAS

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Visalia
- Yokohl Valley
- Camp Nelson
- Success Valley
- Richgrove
- Delano Area

Our Exeter tower covers Badger Hill too!

180,226,865 VIRUSES, SPAM, AND PHISHING ATTEMPTS HAVE BEEN STOPPED BY THE OCS SYSTEM

OFFICE HOURS • MON-FRI 8AM-8PM • SAT 9AM-5PM • CLOSED SUN
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Bandwidth

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Basic wireless plans allow up to 10 GB (gigabytes) of usage per month, which is really quite a lot for typical use. Other plan types allow for more.

Bandwidth is also used sometimes in reference to speed, in terms of usage per second. A way to think of this is like the speedometer in your car ... it tells you how fast you're going in miles per hour, while the odometer tells you how many miles you've traveled.

Services that promise "unlimited usage" do not in reality have unlimited capacity - they are simply betting that their high-volume users will be offset by a majority of low-volume users. However, as the popularity of very high bandwidth applications like online video and full-length movies increases, most of the large national cable ISPs are now beginning to impose limits and add surcharges for excess usage.

OCS subscribers can monitor their bandwidth usage via the User Admin section on our website, and speed may be measured at <http://speed.ocsnet.net>.



OCS OfficeScan

Continued from Page One

long as you keep up with regular updates, but they can be somewhat annoying with frequent reminders, message popups, renewal payments, and downloads, so people often allow these programs to lapse out of date.

OCS OfficeScan is another option. Wireless subscribers install a small utility on their computer, which communicates automatically with a central security server at OCS for current threat profiles. There are never any updates to install, since everything is done transparently and in the background. We are currently updating customers to the latest version (OfficeScan8) to provide enhanced protection against phishing and spyware ... please contact our office for more information!

Simplify your payments

Automating your OCS payments can eliminate one more thing to remember, and save late charges too! We can either charge your credit card on the 15th of each month, or you can authorize an automatic bank transfer on the 1st or 15th (your choice). You can select or change your payment preference in UserAdmin on our website, or simply contact our office. For those who enjoy receiving our newsletters with your postal invoice, remember that newsletters are also available on our website and via email.

Stuck in a contract?

Show us your binding paperwork and we may be able to waive up to \$100 from your OCS startup costs...



Fan Mail

"We are very pleased with your service and don't know why it took us so long to come to OCS in the first place!" -JB

"I get such wonderful customer service from OCS, I wouldn't want to go anywhere else. Your mail scanning is great!" -BB

Help us celebrate! OCS turned 25 in February 2007, the company was started in a home office in 1982. We've had our 25-year logo printed on a selection of glassware as gifts for our customers, please stop by the office and choose yours! We have mugs in three colors, tall mixing (pint) glasses, and etched wine glasses. Get them while they last, limit two per customer!



I Didn't Know That!

OCS provides "A-to-Z" computer technology services:

- Complete computer service and repair shop
- Broad variety of Internet access plans and packages
- Professional website design, development, and hosting
- Professional programming and custom application development
- eCommerce and business groupware solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services
- iSuite of online utility applications

OACYS INTERNET SERVICE PLANS

One-Time Fees

Plan Name	Average Speeds			B-M-W ¹	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webpace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
WIRELESS STANDARD 2.4 GHz								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	100.00	49.95 ^{2,3}
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	79.95 ^{2,3}
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95 ^{2,3}
WIRELESS SPECIAL CASES 900 MHz (where available)								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	100.00	59.95 ^{4,5}
WIRELESS MISSION CRITICAL 5.8 GHz (where available)								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	100.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	100.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	100.00	249.95

All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webpace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. For footnotes 2,3,4,5 surcharges may apply. Please check with our office for additional details.

To set Account Preferences or make Payments Online, click **UserAdmin** on our website

On the road? Call our toll-free support at 888-OACYS-COM