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OACYS INTERNET TECHNOLOGY

NETWORKING THE COMMUNITY SINCE 1982

NEWSLETTER FEBRUARY 2007

OCS turns 25!

Olson Computer Services was founded in February 1982, marking 2007 as our 25th year in continuous operation. The computer business 25 years ago was barely in its infancy, and now we're watching movies on laptops connected to the world wide web over wireless Internet connections. Who'd even have imagined it?

OCS history was more fully described in last month's newsletter so we won't repeat it here, except to say again that we live in very interesting and exciting and changing times, and we know that our customers have many options and choices.

That so many choose to stay with and support OCS is more than just loyalty, it is a testament to the passion and the quality we have poured into our service. We are deeply appreciative of that recognition and the continuing support of our customers, we couldn't have done it without you. So again, with all sincerity, we can only say *Thank You!*

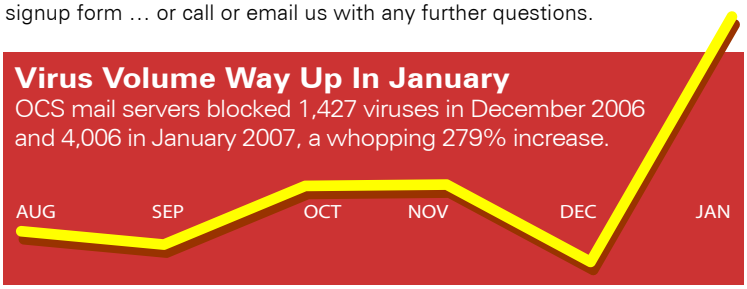
OACYS VoIP

Phone Service over the Internet

Only OACYS can completely replace your traditional phone lines. We can provide your high-speed Internet service, your telephone and fax service, and we even support alarm security systems – all with no phone lines! See our website for a complete list of Frequently Asked Questions and a VoIP signup form … or call or email us with any further questions.

Virus Volume Way Up In January

OCS mail servers blocked 1,427 viruses in December 2006 and 4,006 in January 2007, a whopping 279% increase.



Windows Vista

Windows Vista, the long-awaited replacement for Windows XP, was released this week amid much fanfare. It will take a while for users and reviewers and industry pundits to start providing feedback, but here's what we know so far.

1. Vista is new and not yet "street tested"
2. It's much larger than XP and has higher hardware requirements
3. Some current software may not work well with Vista

So even though Vista is touted as being faster than XP, if an older computer is not upgraded to meet the new requirements it may actually appear to be slower. We anticipate that the next time we're due for a new computer it will make sense to buy a model that's designed for Vista and comes with it pre-installed, but in the meantime we're in no rush to upgrade our existing XP machines.

Here is the editors' summary at CNET: "Windows Vista is essentially warmed-over Windows XP. If you're currently happy with Windows XP SP2, we see no compelling reason to upgrade. On the other hand, if you need a new computer right now, Windows Vista is stable enough for everyday use."

PC Magazine says, "Look before you leap. Vista offers a lot of improvements over Windows XP, but most of them are conveniences rather than essentials."

WIRELESS SERVICE AREAS

Construction for both Success Valley and Richgrove are now under way!

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Visalia
- Yokohl Valley
- Camp Nelson

In progress

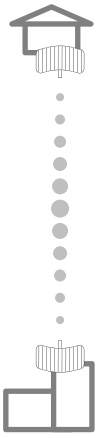
- Success Valley
- Richgrove

Our Rocky Hill Exeter tower also covers Badger Hill Estates!

- **VIRUSES STOPPED BY OCS SYSTEM: 1,275,971** (Jan 2007: 4,006)
- **SPAM BLOCKED BY OCS SYSTEM: 56,776,435** (Jan 2007: 2,565,357)

Work from home!!!

OCS can connect your home to your office or tie multiple offices together at high speed and with full "VPN" security, anywhere in the Valley or beyond…



OCS dialup and wireless plans are described at www.porterville.com

Internet Plans and Pricing

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Internet Explorer 7

Having trouble with IE7 on XP?

So are we, as well as some of our customers. IE7 is the new browser that comes with Vista, but it's also available separately as an upgrade for IE6 on XP.

One of the most obvious improvements in IE7 is tabs. That is, you can open different websites in separate tabs, which line up across the top of the window and allow you to switch back and forth very easily. That's very handy, as Netscape and Firefox users can attest.

The problem we've seen with IE7 is stability, it seems to crash occasionally. Our tech support staff has stumbled on a solution that doesn't really seem logical, but it seems to work. They believe there's a subtle difference in the download and install procedures between (a) using the Windows Upgrade procedure and (b) downloading IE7 directly from Microsoft's website.

So if you're having problems with IE7 and if you used method (a) to install it, our support team recommends that you try uninstalling it, then reinstall using method (b) from www.microsoft.com/windows/downloads/ie/.

Before doing this you might want to turn off your automatic updates option, otherwise IE7 will be re-queued for reinstallation.

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Moving Tips

If you're buying or selling a home, or moving, or building a new home – don't leave Internet plans as an afterthought!

We frequently encounter situations where folks moving from larger cities assume that DSL or cable service will be available at their new home, which in rural areas is not usually the case. OCS Wireless serves many areas where high-speed service is otherwise unavailable, so check with us first!

If you already have our service and are simply moving to a new home in the community, we can check your new location to make sure it has good wireless signal. Call us!

The Road to Success

Bulldozer work on the new road to Mine Hill was completed in mid-December (see December 2006 newsletter). Excavation for the tower foundation has been completed and concrete will be poured next. Service for Success Valley remains on schedule by March – please check with our office to make sure you're on the list!

Fan Mail

"I recently became one of your wireless customers and I am thrilled. Your field engineer was very effective in answering my questions and setting up my system. I learned about you from my neighbor, who has been bragging about her wireless service for a year." KB, 12/06

OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds Min	Typ	Max	B-M-W[1]	One-Time Fees: Service Activation	Install/ Configure	Equipment Deposit	Monthly Service
				1 Bandwidth-Mailboxes-Webspace (see notes)				
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
WIRELESS | *STANDARD 2.4 GHz*								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	100.00	49.95[2,3]
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	79.95[2,3]
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95[2,3]
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	100.00	59.95[4,5]
WIRELESS | *MISSION CRITICAL 5.8 GHz (where available)*								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	100.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	100.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	100.00	249.95

2 Add $10 per month amplifier fee for locations beyond 5 miles from nearest tower
3 Add $10 per month for locations in designated remote service areas

Special "mission impossible" cases are those where obstacles such as trees or buildings between the wireless tower and the customer site normally make wireless service impossible. OACYS can now use new technology to provide service in some cases, sending signal around or through the obstacles. Individual circumstances will vary and this plan may not be available from all towers. Our free site survey will determine whether 900 service may be feasible when standard 24 service is not.

4 Add $10 per month amplifier fee for locations beyond 5 miles from nearest tower
5 Add $10 per month for locations in designated remote service areas

Notes. All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webspace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. Please check with our office for additional detail regarding any of our Internet service plans.

I Didn't Know That!

OCS provides "A-to-Z" computer technology services:

- Complete computer service and repair shop
- Broad variety of Internet access plans and packages
- Professional website design, development, and hosting
- Professional programming and custom application development
- eCommerce and business groupware solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services
- iSuite of online utility applications

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