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OLSON  
COMPUTER  
SERVICES

NETWORKING THE  
COMMUNITY  
SINCE 1982

N E W S L E T T E R      J A N U A R Y      2 0 0 6



## The Year in Review

### NEW TOWERS

2005 was another active year at OCS! As the new year dawned we were busy building new towers at both Alpine Village and on Rocky Hill in Exeter (RHE). The Alpine tower went into service in February and was expanded later in the year to provide more coverage in the Pierpoint area, including a free "wireless hotspot" at the Pierpoint Springs Restaurant.

The new RHE tower was activated in June and immediately started providing broader coverage and higher signal levels to local Exeter subscribers than had been possible from more distant towers. RHE also created a new relay point from which we were able to extend service to selected points within Woodlake and Ivanhoe, and other new areas to the north.

### SERVICE IMPROVEMENTS

At our solar-powered tower sites we installed propane backup generators to recharge the batteries automatically during periods of extended cloud cover. This has already saved us a number of harrowing late-night trips to recharge manually (as we'd done many

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## WIRELESS SERVICE AREAS

*Subscribers on our new Rocky Hill  
Exeter tower say service is GREAT!*

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Visalia
- Yokohl Valley
- Camp Nelson
- In progress*
- Success Valley
- Richgrove

*Our new Rocky Hill Exeter tower also  
covers Badger Hill Estates!*

• VIRUSES STOPPED BY OCS SYSTEM: 1,236,546 (last 30 days 46,727)  
• SPAM BLOCKED BY OCS SYSTEM: 32,078,548 (last 30 days 1,278,846)

## Anniversaries

The starting and finishing months of the calendar each year always mark anniversaries at OCS . . .

- 5 Years Ago – Wireless Internet Service introduced, December 2000
- 10 Years Ago – Local Internet Service introduced, October 1995
- 24 Years Ago – OCS founded, February 1982

## Give the Gift of Knowledge Anytime!

Access to a world of information and knowledge has never been easier, and fast OCS Wireless Internet service makes a terrific gift! It's simple, just contact our office and we can make up a custom gift certificate for the amount of service you wish to give, from a month to a year or even a complete new installation. If it's for a new customer you'll even receive a referral credit for a month of free service!

### Work from home!!!

OCS can connect  
your home to your  
office or tie multiple  
offices together at  
high speed and  
with full "VPN"  
security, anywhere  
in the Valley or  
beyond...



OCS dialup and wireless  
plans are described at  
[www.porterville.com](http://www.porterville.com)

### Internet Plans and Pricing

**Call about eCommerce!**

*Need qualified computer  
or network maintenance?  
Give us a call!*



Our Military Men & Women

[AMERICASUPPORTSYOU.MIL](http://AMERICASUPPORTSYOU.MIL)

### THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive up to a month of free service! Our subscribers have earned \$41,342 so far! Click [Referrals](#) on our home page for details. Your friends may simply click [Subscribe](#) to sign up online, now from anywhere in the country!



OFFICE HOURS • MON-FRI 8AM-8PM • SAT 9AM-5PM • CLOSED SUN  
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## The Year in Review

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times over the previous two winters), and most importantly for our subscribers it has increased uptime to virtually 100%.

At our office we permanently installed a much larger commercial-grade generator to provide automatic backup utility power to our network operations center in the event of a main electrical outage, ensuring that service to our subscribers will be uninterrupted – unless of course power is also out at their end, in which case more generators are the answer!

### VIRUSES AND SPAM

The OCS mail system prevented more than 190,000 viruses from disrupting our subscribers' systems in 2005, averaging over 500 every day. Considering the potential for downtime, interruption to business, and cost of repairs the savings in actual dollars that could be construed from this service is significant.

Similarly, the annoyance of spam takes a toll on everyone whether at home or work. The OCS system blocked nearly 10.3 million spam messages in 2005, more than 28,000 each and every day.

2005 has been a busy year, and we anticipate and are planning for more of the same in 2006!

## Online Sales Increase

Consumer spending online increased by 25-30 percent in Nov-Dec 2005 over the same period in 2005, according to new reports from two different research firms.

About 33 percent of American households made an online purchase this holiday season, up an estimated 10 percent from a year earlier.

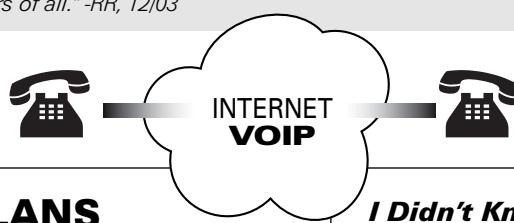
"There is no question this was a really good year," said Donna Hoffman, co-director of the Sloan Center for Internet Retailing at Vanderbilt University, who said that redesigned, user-friendly sites with more products have "removed the final barriers" to online purchases.

### Fan Mail

 "I recently switched from [another wireless ISP] to OCS. They experienced many outages yet never provided an explanation to their customers. I thought my computer wasn't working right but their tech support was unable to help. I finally got answers, but they were so simplistic it was as if they thought their customers were unable to understand. I have had OCS email accounts for years and I knew your reputation, so when you installed your tower in Lindsay I jumped at the chance to change. This is what makes your company, in my opinion, one of the finest internet providers of all." -RR, 12/03



NATIONWIDE OCS SERVICE for  
**FRIENDS • FAMILY • BUSINESS**



## OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds			B-M-W <sup>1</sup>	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webspace (see notes)								
DIALUP Accelerator	26K Typically 2-5X faster	40K	53K	1-5-5	25.00	-	-	24.95 +5.00
<b>WIRELESS   STANDARD 2.4 GHz</b>								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	100.00	49.95 <sup>2,3</sup>
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	79.95 <sup>2,3</sup>
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95 <sup>2,3</sup>
2 Add \$10 per month amplifier fee for locations beyond 5 miles from nearest tower 3 Add \$10 per month for locations in designated remote service areas								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	100.00	59.95 <sup>4,5</sup>
<b>WIRELESS   MISSION CRITICAL 5.8 GHz (where available)</b>								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	100.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	100.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	100.00	249.95

**Notes.** All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webspace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. Please check with our office for additional detail regarding any of our Internet service plans.

### I Didn't Know That!

OCS provides "A-to-Z" computer technology services:

- Complete computer service and repair shop
- Broad variety of Internet access plans and packages
- Professional website design, development, and hosting
- Professional programming and custom application development
- eCommerce and business groupware solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services
- iSuite of online utility applications

To set Account Preferences or make Payments Online, click **UserAdmin** on our website