

PORTERVILLE.COM
 PORTERVILLE ONLINE
 PORTERVILLE WIRELESS

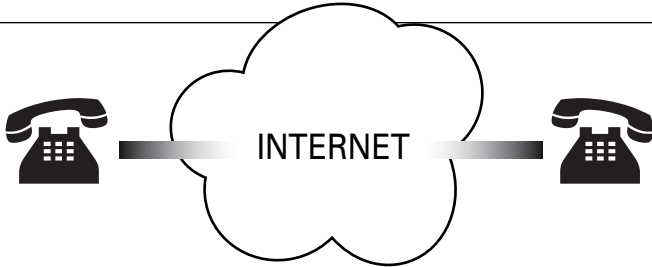
OCSNET.NET
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NETWORKING THE
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N E W S L E T T E R A U G U S T 2 0 0 5



Introducing OCS VoicePlans

OCS VoicePlans provide true local-number VoIP service that can completely replace your old phone service. All plans include a full package of features that are normally considered extra options, like Call Waiting, Voice Mail, Caller ID, Call Return, Redial, Speed Dial, 3-Way Calling, Call Forwarding, Call Blocking, Do Not Disturb, E911 ... even Virtual Numbers in other cities, and much more. This is like having your own personal switchboard and answering service, all at no extra cost, plus unlimited long distance!

Unlike Vonage (*see companion story*), OCS VoicePlans cover the 559 area code and already support true local number service in several local communities, including Exeter. Local numbers in the greater Porterville area are in progress, with completion planned in October.

In the meantime we can still provide Porterville service now, with only a few temporary limitations. For example, Porterville residents and businesses could add OCS VoicePlan service now, while also maintaining normal local phone service for a short while. Since there are no contractual requirements, this is a very easy way to try out VoIP for long distance calling with no long-term commitment. Then, when our local work is finished in October the old phone service could be dropped entirely and cost savings become truly significant.

One local OCS subscriber who's been testing our new VoicePlan service says "it's better than sliced bread!" (*For our younger audience that means it's great, the best thing to come along in a long time.*)

OCS VoicePlan details will be announced very soon. Pricing will be dramatically better than Vonage for OCS wireless subscribers who decide to replace their current phone system and "go VoIP," and other plans for DSL and cable subscribers will be attractive and very competitive. Needless to say, all plans include our highly acclaimed local OCS customer service and support, so there will be no need to call halfway around the world if you have a question or need help. Better yet we'll even come out, set it up for you, and demonstrate its features.

Did you know that OCS has been using VoIP in our main and home offices for nearly two years now? No one knows Voice-over-IP better! Please call us for more information at 781-4123 or email CustomerService@ocsnet.net.

WIRELESS SERVICE AREAS

Subscribers on our new Rocky Hill Exeter tower say service is GREAT!

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Visalia
- Yokohl Valley
- Camp Nelson
- In progress
- Success Valley
- Richgrove

Our new Rocky Hill Exeter tower also covers Badger Hill Estates!

The Problem with Vonage

Vonage has done a good job of marketing. They have become sort of a household word in a short time, and the public is more aware than ever that the Internet can be used for inexpensive or even free long distance phone calls without the need for traditional phone lines. This technology is called Voice over Internet Protocol, or "VoIP," and all that's required is a broadband Internet connection using wireless or DSL or cable of reliable quality.

The problem has been that VoIP is not available everywhere, and even where it is advertised or said to be available its actual functionality and value may be limited.

For example, Vonage is advertised locally but they do not support numbers in the 559 or 209 area codes. The nearest supported area code is 661, and within that area the nearest available prefix is in Lancaster. Therefore, if a Porterville resident with a local number like 781-0000 calls a next-door neighbor's Vonage number, the call might be routed over the Internet to Lancaster, and then over the normal

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Work from home!!!

OCS can connect your home to your office or tie multiple offices together at high speed and with full "VPN" security, anywhere in the Valley or beyond...



OCS dialup and wireless plans are described at www.porterville.com

Internet Plans and Pricing

Call about eCommerce!

Need qualified computer or network maintenance? Give us a call!



Our Military Men & Women

AMERICASUPPORTSYOU.MIL

THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive up to a month of free service! **Our subscribers have earned \$38,997 so far!** Click Referrals on our home page for details. Your friends may simply click *Subscribe* to sign up online, now from anywhere in the country!



• **VIRUSES STOPPED BY OCS SYSTEM: 1,113,275** (last 30 days 7,305)
 • **SPAM BLOCKED BY OCS SYSTEM: 27,269,011** (last 30 days 852,031)

OFFICE HOURS • MON-FRI 8AM-8PM • SAT 9AM-5PM • CLOSED SUN
 767 NORTH PORTER ROAD • PORTERVILLE CA 93257 • 559-781-4123

The Problem with Vonage

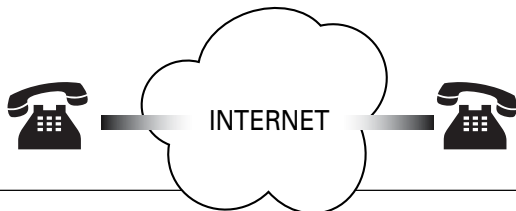
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phone system back to Porterville – so, the caller would be charged long distance from Lancaster to Porterville. (Source: vonage.com)

Vonage can still be used locally, but its primary value is limited only to those who might see a savings benefit in outbound long distance calling. For incoming long distance calls and especially for local calls, it is really necessary to retain a separate traditional phone service.

Therefore, Vonage cannot be considered a viable option for complete local phone service replacement, and its service plans are therefore an added cost.

In comparison, the new OCS VoicePlans resolve all of these problems. We're now ready to roll out a complete replacement option for all traditional phone services, including local number support and even local number portability – which means your current local number can be transferred to VoIP so there's no need to notify everyone that your number is changing. *Vonage can't do any of that.*



NATIONWIDE OCS SERVICE for FRIENDS • FAMILY • BUSINESS

User Admin

OCS subscribers are often surprised to discover how much they can do in the special UserAdmin section of our website – and some aren't even aware it's there!

Access to your account information is of course restricted, so you'll need your master login and password to enter this section. If you can't remember, just give our Customer Service a call and they'll be happy to help you out.

What can you do in UserAdmin? Change your contact or billing information, add and manage email accounts, change passwords, set firewall options, parental controls, and spam filtering options, view usage statistics, even make online payments ... *check it out!*



It's on our website's main menu...



Fan Mail

- "Your Customer Service helped me today three times, they were extremely patient and I am very grateful." -AN, 8/04
- "We can't believe the difference from dialup to wireless and wish we would have switched a long time ago. The ability to access the Internet so easily really makes a difference!" -CM, 1/05

OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds			B-M-W ¹	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/ Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webpace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
WIRELESS STANDARD 2.4 GHz								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	200.00	49.95 ^{2,3}
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	200.00	79.95 ^{2,3}
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	200.00	129.95 ^{2,3}
2 Add \$10 per month amplifier fee for locations beyond 5 miles from nearest tower 3 Add \$10 per month for locations in designated remote service areas								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	200.00	59.95 ^{4,5}
Special "mission impossible" cases are those where obstacles such as trees or buildings between the wireless tower and the customer site normally make wireless service impossible. OACYS can now use new technology to provide service in some cases, sending signal around or through the obstacles. Individual circumstances will vary and this plan may not be available from all towers. Our free site survey will determine whether 900 service may be feasible when standard 24 service is not.								
4 Add \$10 per month amplifier fee for locations beyond 5 miles from nearest tower 5 Add \$10 per month for locations in designated remote service areas								
WIRELESS MISSION CRITICAL 5.8 GHz (where available)								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	200.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	200.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	200.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	200.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	200.00	249.95

Notes. All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webpace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. Please check with our office for additional detail regarding any of our Internet service plans.

I Didn't Know That!

OCS provides "A-to-Z" computer technology services:

- Complete computer service and repair shop
- Broad variety of Internet access plans and packages
- Professional website design, development, and hosting
- Professional programming and custom application development
- eCommerce and business groupware solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services
- iSuite of online utility applications

To set Account Preferences or make Payments Online, click UserAdmin on our website