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INTERNET TECHNOLOGY

N E W S L E T T E R   S E P T E M B E R   2 0 0 4

Blue Ridge Tower Now Active
Service to Yokohl Valley now available

Blue Ridge Tower

In our August newsletter we announced that service from our new Blue Ridge tower was estimated to be available in September.

The tower installation was completed on August 26th, and the first subscribers in the Yokohl Valley and Balch Park area are now being installed.

Service options begin with our Basic 2.4 GHz Plan at the rural service rate of $59.95 per month (other plans are available). If you can see the Blue Ridge towers from your location, it is probable that we can provide you with high-speed wireless service.

Please call our office at 781.4123 for more information or to schedule a free onsite survey, or you may enter a wireless reservation on our website at www.porterville.com.

Another New 5.8 GHz Service Plan

Last month we announced the addition of a new service plan in the 5.8 GHz frequency range, the "Professional Plan" - and this month we're also adding a new "58 Premium Plan."

These new plans increase the total number of wireless options to nine (9), which helps ensure that there's a good choice for everyone from residential to business. See our August 2004 newsletter for more detail regarding the differences between service in the 2.4 and 5.8 GHz frequency ranges.

See the OACYS Internet Service Plans table on Side Two of this newsletter, or check our website at www.porterville.com. Please contact our office for more information.

Expanded Service to Exeter

As this issue goes to press, we are investigating new options for service expansion in the Exeter area. If successful we will significantly increase coverage to the community of Exeter, and add new service to all of Badger Hill Estates and portions of Mehrten Valley, Woodlake, and Ivanhoe. Stay tuned, or call our office for more information.

WIRELESS SERVICE AREAS		
• Porterville	• Strathmore	• Yokohl Valley
• Springville	• Terra Bella	*In progress*
• Pleasant Valley	• Lindsay	• Success Valley
• River Island	• Exeter	• Camp Nelson
• Globe Drive	• Visalia	• Richgrove

• **VIRUSES STOPPED BY OCS SYSTEM: 927,869** (last 30 days 33,095)
• **SPAM BLOCKED BY OCS SYSTEM: 19,049,461** (last 30 days 612,662)

The Spyware Invasion

In our May 4004 newsletter we began discussing the growing issue of what is generally called *spyware* or *adware*. This phenomenon is rapidly replacing viruses and spam as the Number One hassle associated with using an Internet-connected computer.

Spyware is software that is placed surreptitiously on a computer, usually a Windows PC. Macs are also susceptible, but hackers are motivated to attack the much larger market share held by Windows.

The main forms of spyware are comprised of the following four:

Browser hijackers replace your browser's home page with one often disguised as something helpful, but which sends you to other pages of often slimy companies. Even if you change back to your real home page, the hijacker page returns once you reboot your machine.

Search hijackers intercept legitimate requests made to real search engines and display phony results whose only goal is to direct you to a limited number of sites that pay for this misdirection.

Popup generators fire off popup ads on your PC, sometimes even when you're not using your Web browser.

Want to work from home?

OCS can connect your home to your office or tie multiple offices together, at high speed and with full "VPN" security, anywhere in the Valley or beyond...

OCS dialup and wireless plans are described at www.porterville.com

Internet Plans and Pricing

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The Spyware Invasion
Continued from Page One

Key loggers make a record of every keystroke typed on your computer, then send it back to the spyware or adware maker, or to a client of theirs. This is how credit card numbers or even passwords can be stolen even if you're careful.

Worse yet, neither your antivirus program nor your firewall is likely to help, because they are narrowly focused on other problems. So what can you do?

First, never download files or programs from the Internet unless you are absolutely certain what they are, who is providing them and that you really need them.

Also, keep your kids and everyone else in your house away from illegal music download sites like Kazaa and from sites that offer pirated movies, which are among the biggest sources for spyware.

Finally, you need to install and run a spyware blocking utility on your computer. At OCS we like Ad-Aware, Spybot, and Spy Sweeper, all of which offer both free and paid versions, all of which can readily be found online. Please contact us for more information, or to schedule an OCS system check and install this software for you.

Footnote: We are researching the possibility of adding anti-spyware capabilities into our central OfficeScan suite, and will post more information as soon as possible.

NATIONWIDE OCS SERVICE for
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With over 2,500 free local access numbers across the country, you can keep quality OCS dialup service when you travel or even if you move. Or recommend it to your friends, family, and business associates across the country and earn referral credits at the same time! To check for available numbers in different areas of the country, just click "Nationwide Numbers" or "Access Numbers" on our website. New accounts may sign up using the handy "Subscribe Online" procedure on our home page. Call us for more information!

OACYS VOIP PBX Features

- Long Distance Calling at Low Flat Rates
- Personal and Automated Answering Controls
- Music and Messaging On Hold
- Conference and 3-Way Calling
- Voice Mail (with custom messaging) and Voice-to-Email
- Link Branch Locations as Extensions (no measured usage)
- Support Roaming Users with Find/Follow and Remote Access
- Usage Logs with Accounting and Authorization Codes
- Station-to-Station Intercom and Speed Dial
- Caller ID, Hold, Transfer, and Forward
- Call Notify, Return, and Do Not Disturb
- Call Plans and Hunt Groups
- Call Park and Pick-Up
- *And much more!*

OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds			B-M-W[1]	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/ Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webspace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
WIRELESS | STANDARD 2.4 GHz								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	200.00	49.95[2]
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	200.00	79.95[2]
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	200.00	129.95[2]

[2] Add $10 per month for locations beyond 5 miles from nearest tower and in designated remote service areas

WIRELESS | SPECIAL CASES 900 MHz (where available)

Plan Name	Min	Typ	Max	B-M-W	Service Activation	Install/ Configure	Equipment Deposit	Monthly Service
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	200.00	59.95

Special "mission impossible" cases are those where obstacles such as trees or buildings between the wireless tower and the customer site normally make wireless service impossible. OACYS can now use new technology to provide service in some cases, sending signal around or through the obstacles. Individual circumstances will vary and this plan may not be available from all towers. Our free site survey will determine whether 900 service may be feasible when standard 24 service is not.

WIRELESS | MISSION CRITICAL 5.8 GHz (where available)

Plan Name	Min	Typ	Max	B-M-W	Service Activation	Install/ Configure	Equipment Deposit	Monthly Service
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	200.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	200.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	200.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	200.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	200.00	249.95

HI-CAP   Please call to enquire about fractional frame and dedicated T1 circuits.

Notes. All plans include automated central email virus scanning, email spam filtering, and website parental controls. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. Please check with our office for additional detail regarding any of our Internet service plans.

I Didn't Know That!

OCS provides "A-to-Z" computer technology services:

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on our website