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OLSON
 COMPUTER
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NETWORKING THE
 COMMUNITY
 SINCE 1982

N E W S L E T T E R A U G U S T 2 0 0 4

Thinking about moving?

If Internet service is increasingly important to you or your business, you might want to check with us before considering a move to a new home or office.

If you're a dialup subscriber, you can move almost anywhere with no problem. We have local numbers throughout the Valley and in thousands of locations across the country.

Wireless service is a different story. In a recent example, a long-time wireless customer moved first, then called us to install wireless service at his new location. However, the new home was in an area where we don't currently provide service and the only choice was going back to dialup. To say he was disappointed would be quite an understatement, but it was too late.

In another case, a downtown business was looking for a new location. The owner called us in advance to survey each new space he was considering, to make sure he would be able to transfer his wireless service. It was that important.

In other cases, we've been contacted by local Realtors on behalf of potential home buyers who wanted to confirm that high-speed Internet service would be available at property locations they were considering.

If you're thinking about a move, you can simply call our office to enquire about high-speed wireless Internet service at your new location. We'll schedule an onsite survey to check LOS (line of sight) to one of our towers, and verify signal strength.

The survey results will confirm whether you can expect wireless service at the new location. We'll provide one preliminary or relocation survey free of charge, and can precheck multiple sites for a small additional service charge.

If you rely on high-speed Internet service or look forward to getting it in a new location, it makes a lot of sense to check availability in advance.

New 5.8 GHz service plan

As everyone knows, the only constant in the world of technology is change. Advances in 5.8 GHz radio equipment have resulted in the recent release of a new product series at lower cost, which allows us to introduce a new plan to our list of services.

Our 58 Business Plan is now available at the same specs and pricing as the 24 Business Plan, and a new 58 Professional Plan complements our mix of other plans in the 5.8 GHz frequency range (see the "OACYS Internet Service Plans" table on Side Two for details).

What's the difference between wireless service in the 2.4 GHz and 5.8 GHz frequency ranges? In an ideal environment, service at the same rated speed in either range would be comparable. However, higher speeds are also available in 58, and because there is much less usage in that range there is also much less interference, which

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WIRELESS SERVICE AREAS

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore *In progress*
- Terra Bella
- Lindsay
- Exeter
- Visalia
- Success Valley
- Yokohl Valley
- Camp Nelson
- Richgrove

- VIRUSES STOPPED BY OCS SYSTEM: 890,816 (last 30 days 33,597)
- SPAM BLOCKED BY OCS SYSTEM: 18,368,315 (last 30 days 660,223)

Testing to start on Blue Ridge

Service to Yokohl Valley coming soon



Blue Ridge Tower

Arrangements are now complete to begin wireless service testing at our new Blue Ridge tower site. The first step will be to install a new pair of long-range dishes to link the rooftop tower at our office to Blue Ridge, connecting it to our network center in Porterville. Next we'll add a distribution antenna pointed toward the Yokohl Valley area, and begin testing service to selected initial customer locations. The estimated target for initial service, assuming all goes well, is September. Basic 2.4 GHz service will be available in most cases at our rural service rate of \$59.95 per month, please call our office or enter a wireless reservation on our website.

Want to work from home?

OCS can connect your home to your office or tie multiple offices together, at high speed and with full "VPN" security, anywhere in the Valley or beyond...



OCS dialup and wireless plans are described at www.porterville.com

Internet Plans and Pricing

Call about eCommerce!

Need qualified computer or network maintenance?
 Give us a call!

SUPPORT OUR MILITARY



SUPPORT THEIR MISSION

THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive up to a month of free service! Some restrictions apply, click *Referrals* on our home page for details. Your friends may simply click *Subscribe* to sign up online, now from anywhere in the country!



New 5.8 GHz service plan

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results in improved signal consistency and reliability.

That is, speeds in 58 are more likely to remain consistently toward the higher end of the "Average Speed" figures described in the table below than in 24. And, in the 58 plans we apply more controls on non-business usage that creates much of the interference in 24, such as online gaming, multimedia downloads, and file sharing.

OCS will soon begin contacting current 24 Business Plan subscribers to schedule free service upgrades to the new 58 Business Plan. This will improve service to those accounts while at the same time relieving some of the higher congestion in the 24 range. Those who wish to remain at the Business Plan specs and pricing may do so, while 58 upgrade options to higher plans will also be available.

Please contact our office for more information.

OACYS OfficeScan

Centralized virus protection for home and office computers

Wireless subscribers may choose our OfficeScan service for centralized virus scanning on your home or office computers. This is what we use internally at OCS, and we can essentially add your home or office computers to our security network. After that your updates and scan routines are managed automatically. Please contact us for more information.

OACYS VOIP PBX Features

- Long Distance Calling at Low Flat Rates
- Personal and Automated Answering Controls
- Music and Messaging On Hold
- Conference and 3-Way Calling
- Voice Mail (with custom messaging) and Voice-to-Email
- Link Branch Locations as Extensions (no measured usage)
- Support Roaming Users with Find/Follow and Remote Access
- Usage Logs with Accounting and Authorization Codes
- Station-to-Station Intercom and Speed Dial
- Caller ID, Hold, Transfer, and Forward
- Call Notify, Return, and Do Not Disturb
- Call Plans and Hunt Groups
- Call Park and Pick-Up
- And much more!



NATIONWIDE OCS SERVICE for FRIENDS • FAMILY • BUSINESS

With over 2,500 free local access numbers across the country, you can keep quality OCS dialup service when you travel or even if you move. Or recommend it to your friends, family, and business associates across the country and earn referral credits at the same time! To check for available numbers in different areas of the country, just click "Nationwide Numbers" or "Access Numbers" on our website. New accounts may sign up using the handy "Subscribe Online" procedure on our home page. Call us for more information!

OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds			B-M-W ¹	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webpace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
WIRELESS STANDARD 2.4 GHz								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	200.00	49.95 ²
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	200.00	79.95 ²
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	200.00	129.95 ²
² Add \$10 per month for locations beyond 5 miles from nearest tower and in designated remote service areas.								
WIRELESS SPECIAL CASES 900 MHz (where available)								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	200.00	59.95
For special cases where obstacles prevent normal service. Please call or see our website for more information.								
WIRELESS MISSION CRITICAL 5.8 GHz (where available)								
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	200.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	200.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	200.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	200.00	249.95

HI-CAP

Please call to enquire about fractional frame and dedicated T1 circuits.

Notes. All plans include automated central email virus scanning, email spam filtering, and website parental controls. All plans except Wireless 24 Basic and 900 Special include supplementary dialup account. Bandwidth caps are in GB per month, see AUP. Dialup, Wireless 24 Basic and Premium, and 900 Special plans may use webpace for non-commercial purposes only. Wireless installation and deposit package may be paid in three installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. This is not a quote, all information is subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. Please check with our office for additional detail regarding any of our Internet service plans.

I Didn't Know That!

OCS provides "A-to-Z" computer technology services:

- Complete computer service and repair shop
- Broad variety of Internet access plans and packages
- Professional website design, development, and hosting
- Professional programming and custom application development
- eCommerce and business groupware solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services
- iSuite of online utility applications

Set Account Preferences
Make Payments Online
Click UserAdmin
on our website